

Community Cares Partners

COVID-19 Relief Emergency Rental Assistance

Oklahoma Emergency Rental & Utilities Assistance

Frequently Asked Questions

WHAT IS COMMUNITY CARES PARTNERS?

- A public-private program of Communities Foundation of Oklahoma (CFO)
- A new resident support resource center that administers Emergency Rental Assistance (ERA) allocated by the State of Oklahoma, City of Oklahoma City, Oklahoma County, and Cleveland County
- Provides rent and utilities assistance to residents who have been financially impacted by the COVID-19 pandemic (utilities limited to electricity, heating source, water, trash, and internet)

WHAT KIND OF ASSISTANCE AND WHO QUALIFIES?

Applicant must verify:

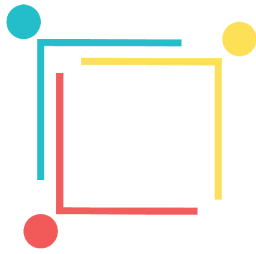
- 18 years old or over
- Lost job or income due to COVID-19 after 3/13/20
- Financial need
- Rent and utility expenses were incurred after 3/13/20
- No other federal funds were received for the same purpose

All funds are paid to the vendor on behalf of the resident

PROGRAM GUIDELINES AND REQUIREMENTS

Criteria for a household to qualify:

1. FINANCIAL HARDSHIP DUE TO COVID-19
 - A household member qualifies for unemployment
 - Household has experienced a reduction in household income
2. DEMONSTRATES A HOUSING RISK
 - Past due notices, Notice to Quit, or Eviction notices
 - Past due utility notices
3. INCOME LIMITATION: AT OR BELOW 80% AREA MEDIAN INCOME (AMI):
 - Based on the number of people in the applicant's household and the annual household income, the applicant's income must be at or below 80% AMI



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HOW CAN RESIDENTS ACCESS THE RESOURCES OF CCP?

- Apply online at okccp.org or call 2-1-1
- All applicants must complete the application to determine eligibility
- If facing immediate eviction and have a court date, contact Legal Aid and show up at court!

HOW CAN OTHER AGENCIES GET INVOLVED?

- Join forces and ensure our neighbors take full advantage of the ERA for which they qualify. Helping residents stay on their feet and in their homes ultimately helps the local economy recover from the devastating effects of COVID-19.
- Encourage your clients to visit okccp.org to learn more and apply for assistance.
- Help us spread the word!
- Connect us to community leaders, especially those in communities most vulnerable to evictions and housing insecurities such as loss of utility service due to lack of payments.
- Help us build relationships with landlord or tenant organizations that we can speak to about eviction prevention funding.
- Share your best practices to aid us in reaching and connecting with those who can benefit from ERA funding.
- Communicate frequently and openly to let us know if there's an issue so we can work to make it right. Let us know what we're missing or any ideas you have to help us reach our collective goals.
- Collaborate. We have data, forms, success stories, and ideas to share, and we hope you'll do the same!

We're continually striving to streamline services while making sure all clients are seen and heard. We cannot do this alone. Every organization we've reached out to has enthusiastically offered assistance – together, we are making a positive impact for families in need.